

Town of Aurora Budget Survey 2022

SURVEY RESPONSE REPORT

04 June 2020 - 30 June 2021

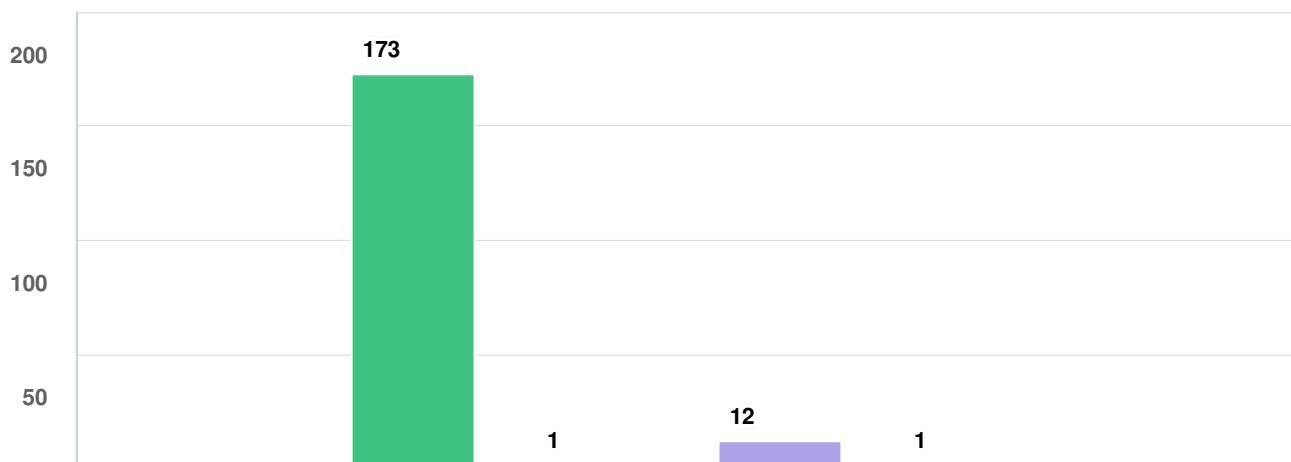
PROJECT NAME:

Budget 2022



SURVEY QUESTIONS

Q1 Please specify your relationship with the Town of Aurora



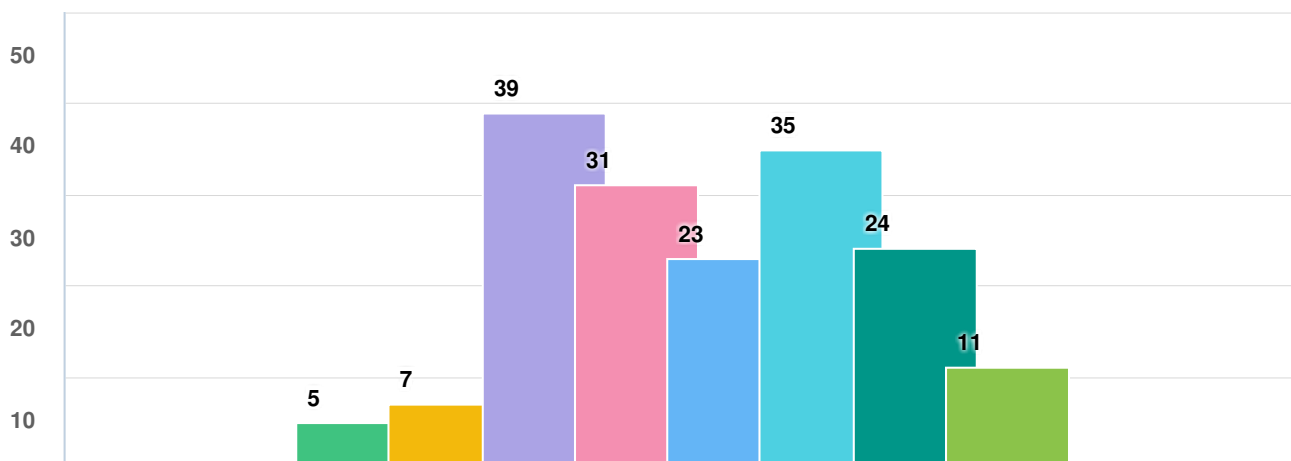
Question options

● Resident
 ● Business
 ● Work in Town
 ● Visitor (uses Town services, but does not reside in Aurora)

Mandatory Question (175 response(s))

Question type: Checkbox Question

Q2 Please indicate your age range



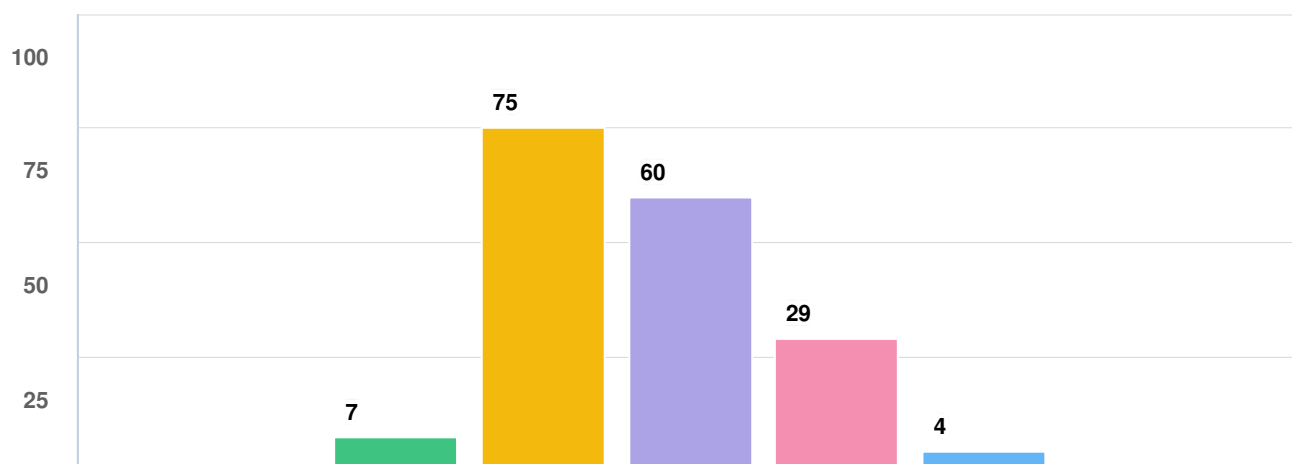
Question options

● Under 18
 ● 18-24
 ● 25-34
 ● 35-44
 ● 45-54
 ● 55-64
 ● 65-74
 ● 75+

Mandatory Question (175 response(s))

Question type: Checkbox Question

Q3 Overall, how would you rate your level of satisfaction on the value of services you are receiving from your municipal tax dollars?



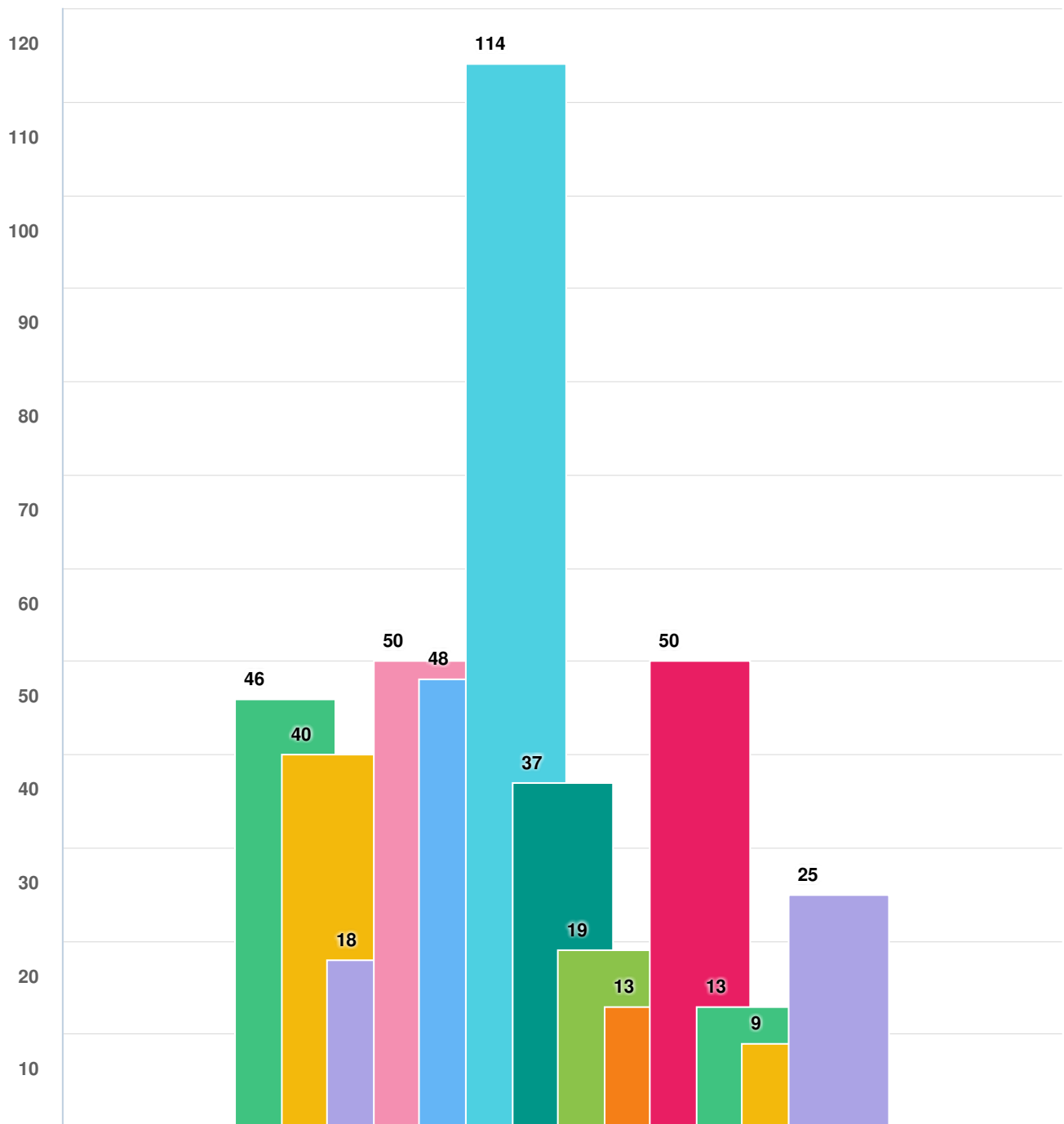
Question options

☒ Extremely Satisfied ☒ Satisfied ☒ Neutral ☒ Unsatisfied ☒ Very Unsatisfied

Mandatory Question (175 response(s))

Question type: Checkbox Question

Q4 Select up to three service areas where you would like to see more tax dollars spent.



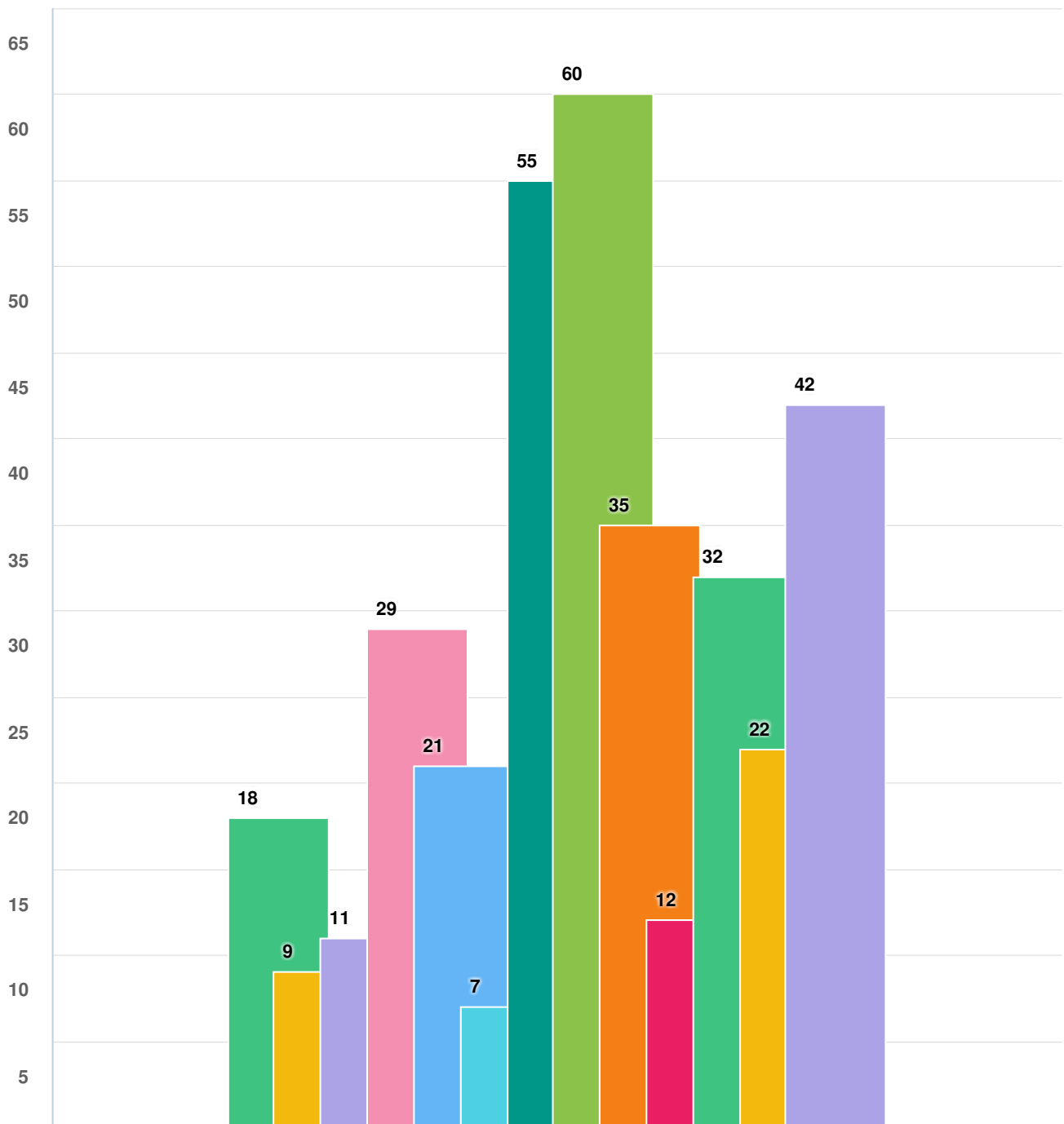
Question options

- Road Network Operations
 ● Winter Maintenance Management
 ● Solid Waste Management
 ● Town Facilities
- Community Programs
 ● Parks, Trails and Open Spaces
 ● Culture
 ● Enforcement and Licensing
 ● Animal Control
- Community Planning
 ● Asset Renewal
 ● Fire Services
 ● Aurora Public Library

Mandatory Question (175 response(s))

Question type: Checkbox Question

Q5 Select up to three service areas where you would like to see less tax dollars spent.



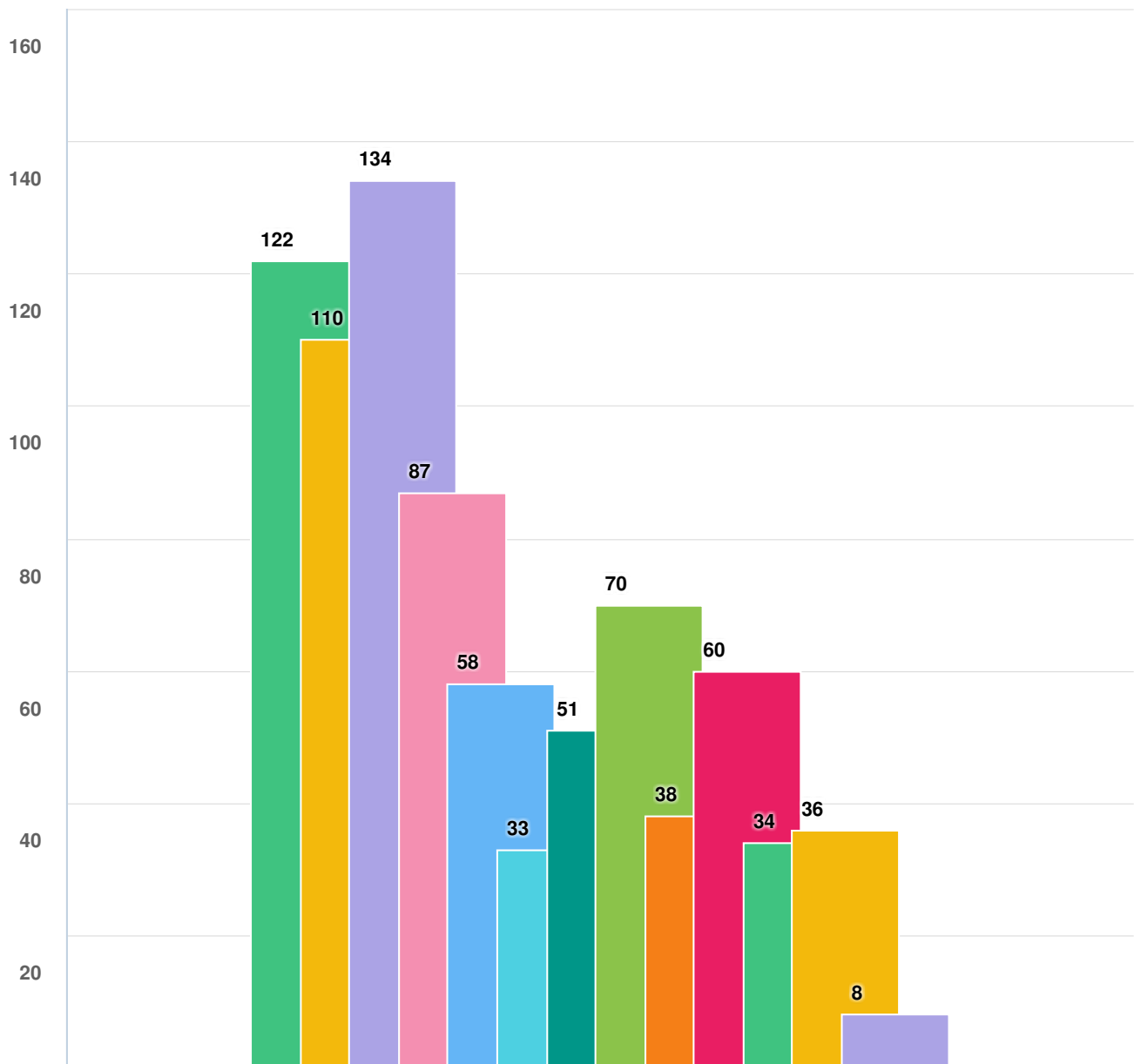
Question options

- Road Network Operations
 ● Winter Maintenance Management
 ● Solid Waste Management
 ● Town Facilities
- Community Programs
 ● Parks, Trails and Open Spaces
 ● Culture
 ● Enforcement and Licensing
 ● Animal Control
- Community Planning
 ● Asset Renewal
 ● Fire Services
 ● Aurora Public Library

Optional question (146 response(s), 29 skipped)

Question type: Checkbox Question

Q6 The Town of Aurora is looking to improve the way we service our residents through online platforms, applications and online payments. Please select the initiatives you would be most supportive of (please select all that apply)



Question options

- E-billing for tax and water bills ● Online account inquiry and bill payments
- Real time and historical water usage monitoring, alerts of abnormal water usage
- Increased ability to purchase Town services online
- Online applications for Bench donations, Adopt-a-park and Memorial tree planting
- Facility and meeting room virtual tours and floor plans ● Online viewing of facility amenities
- Online facility permit request forms ● Club Aurora virtual tours and membership information ● Facility rental availability
- Online legal claim submission ● Online submission for FOI requests and payments ● Other (please specify)

Mandatory Question (175 response(s))

Question type: Checkbox Question